Printer Software for BSC10

Installation Manual

Rev. 2.2

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1. Introduction

Printer Software for BSC10 provides printer driver and printer utility functions for Star BSC10.

> **Important:** Administrator privilege is required to run the installation.

1.1. Operating Environment

■ Operating System

This software supports the following operating systems.

- **Microsoft Windows 8.1* 32bit/64bit (except Windows RT)**
- **Microsoft Windows 8* 32bit/64bit (except Windows RT)**
- **Microsoft Windows 7 32bit/64bit**
- **Microsoft WIndows Vista 32bit/64bit**
- **Microsoft Windows XP (SP3 or later)**

***Limitation for Windows 8 / 8.1**

- **Star original Printer Driver Function (e.g. Logo Setting) can not be changed from "Modern UI". However, once the setting of its function is changed from "Desktop UI",these function can be used on "Modern UI" as well.**
- **USB Printer will not be appeared in [Device and Printer] if its power is off.**
- **Error status (e.g. Paper empty during printing) will not be shown in "Modern UI".**

2. Installation

Follow the instructions below to install the software.

> **Note:** If you are connecting to the USB, carry out the instructions in chapter 2, "Installation," and then turn the printer on.

For Windows Tablet Users

To install this software to your Windows tablet, the following two methods are recommended.

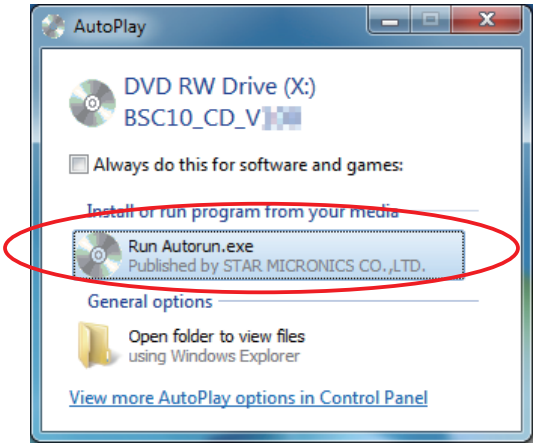
♦Installation using your USB memory

1. Copy the following folder to your USB memory from a CD supplied with your printer.
   /windows/setup
2. Plug the USB memory to your Windows tablet and execute "setup.exe" file in the folder.
3. Follow the instructions from ④ to complete the installation.

♦Installation with the file downloaded via network

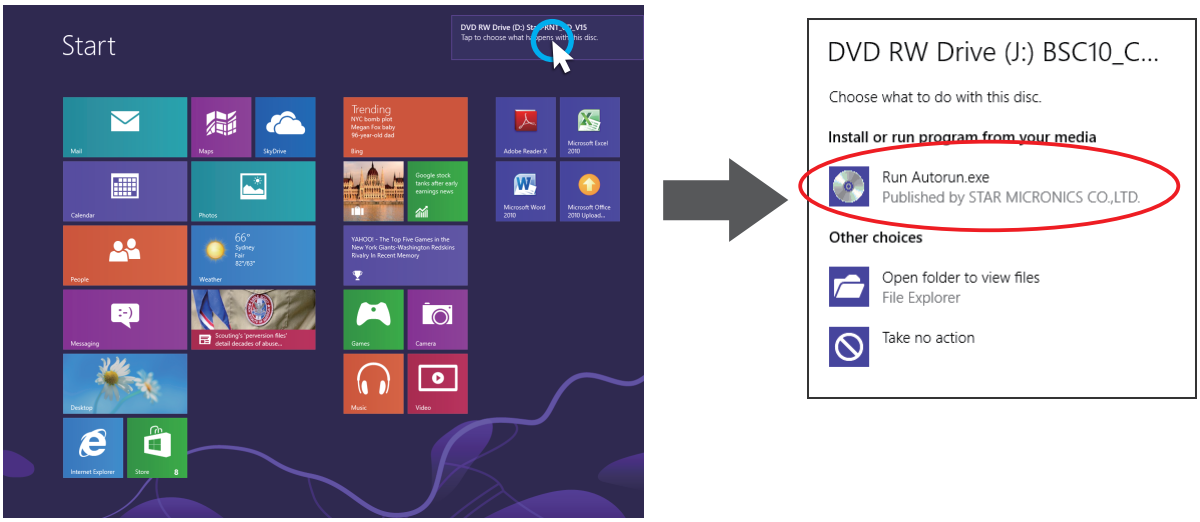
1. Download "Star_BSC10_CD_V**.*_********.zip" file from Star's website to the download folder in your Windows tablet and save it.
2. Unzip the zip file, and execute "autorun.exe" in the root folder.
3. Follow the instructions from ② to complete the installation.

① Insert the CD-ROM that came with the printer into the CD-ROM drive, click 'Run Autorun.exe'.
Or download "Star_BSC10_CD_V**.*_********.zip" file from Star's website, unzip the zip file, and execute "Autorun.exe".



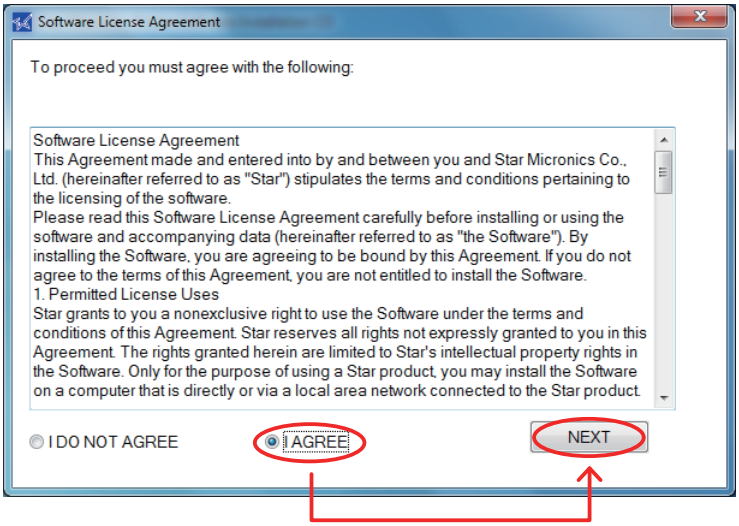
❖ **In Windows8 / 8.1**

Toast pop up will be appeared after CD-ROM is set. After that, click 'Run Autorun.exe'.



② The software installation CD window opens. Click 'Install'.

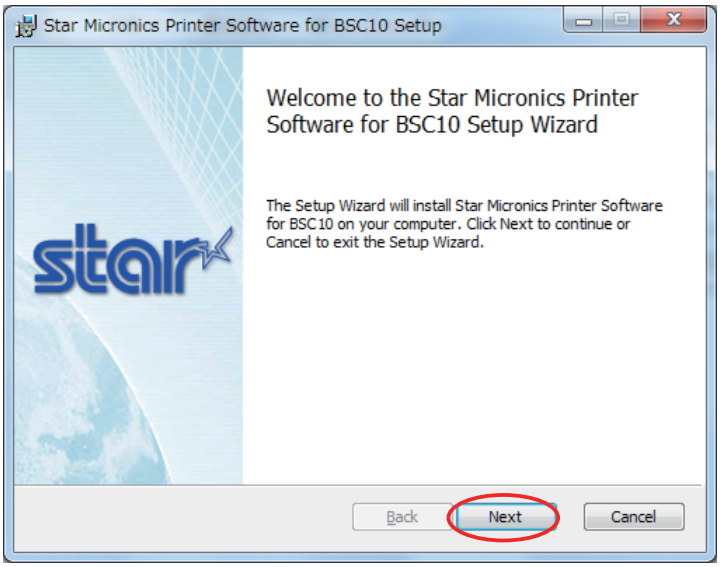
③ The software license agreement for using the contents of the CD appears. Read the agreement. If you agree with the terms, select 'I AGREE', and then click 'NEXT'.



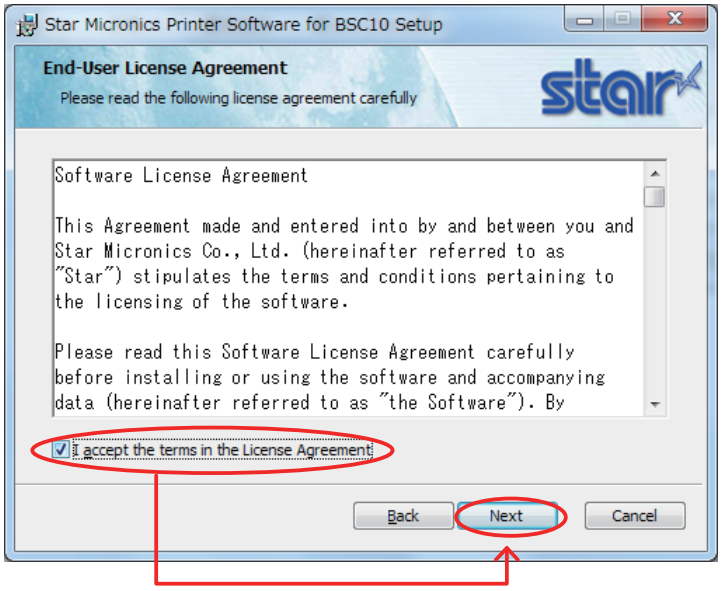
Point! If you click on any of the items on the software installation CD window, the software license agreement for using the contents of the CD will appear and will remain until you agree with its terms.

④ If you are using Windows Vista, Windows 7, Windows 8 or Windows 8.1, the 'User Account Control' dialog appeards. Click 'Yes'.

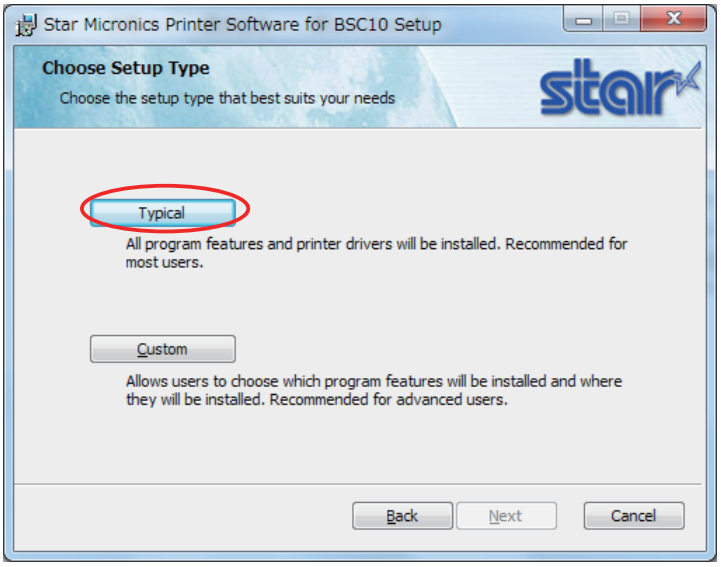
⑤ Click 'Next'.



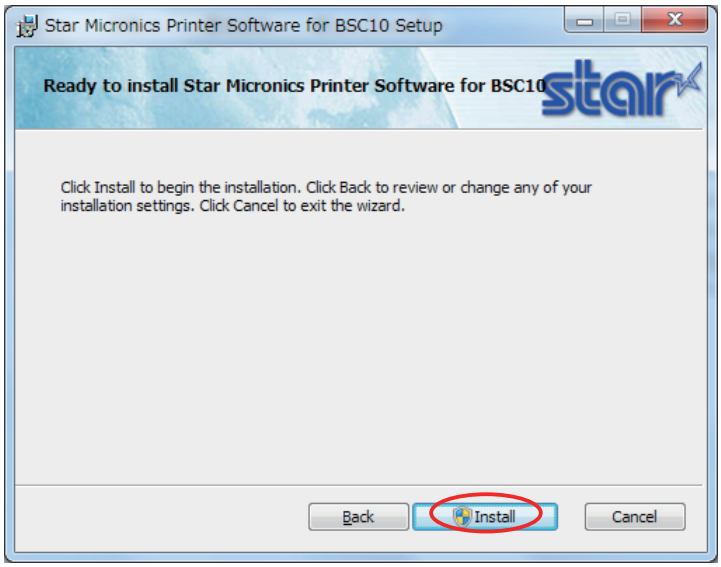
⑥ The End-User License Agreement, an agreement for installing the software, appears. Read the agreement. If you agree with the terms, select the 'I accept the terms in the License Agreement' check box, and then click 'Next'.

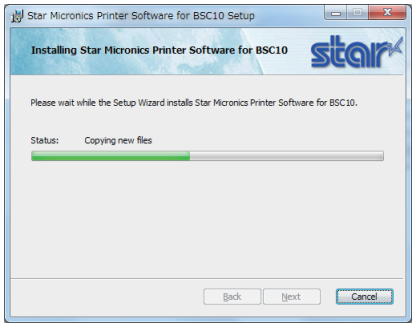


⑦ Choose the setup type.
Click 'Typical' to install the all program features. Always select this option unless you have a specific reason. Click 'Custom' to install only the program features that you will need.

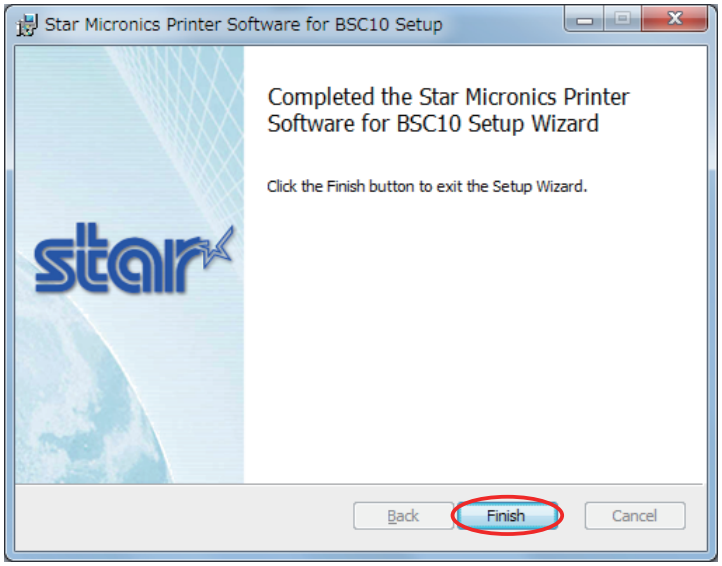


⑧ Click 'Install' to start the installation.





⑨ When the software installation completes, the following window appears.
Click 'Finish' to close the wizard.



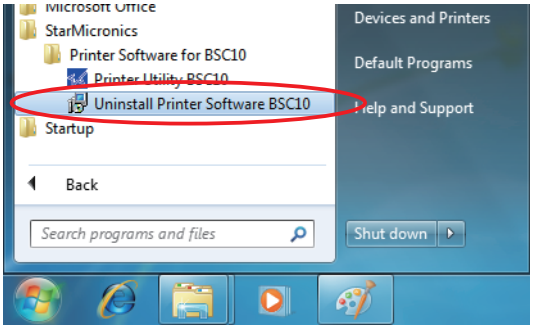
⑩ Click 'Exit' to close the software installation CD window.

3. Uninstallation

Follow the procedure below to uninstall the software.

① Turn the printer power switch off.

② On the Windows taskbar, click 'Start', and then click 'All Programs' > 'Star Micronics' > 'Printer Software for BSC10' > 'Uninstall Printer Software BSC10'.

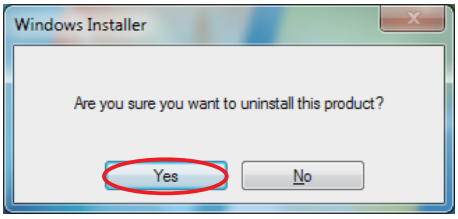


❖ **In Windows8 / 8.1**

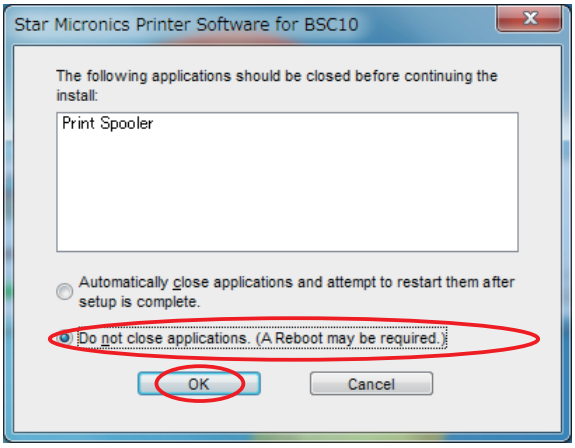
Click 'All apps' which is appeared when you right-click at out of panel.
Select 'Star Micronics' > 'Uninstall Printer Software BSC10'.

③ If you are using Windows Vista, Windows 7, Windows 8 or Windows 8.1, the 'User Account Control' dialog appeards. Click or 'Yes'.

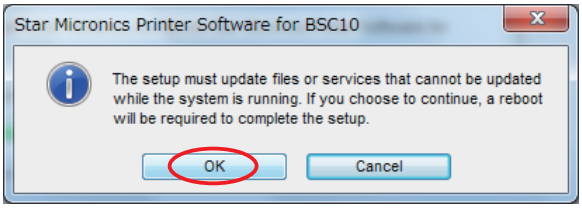
④ The following window appears. To continue, click 'Yes'.



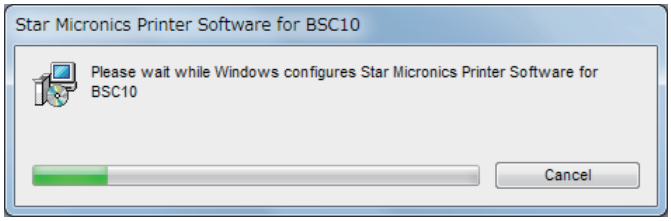
⑤ If the following confirmation dialog box appears, select the 'Do not close applications' option, and then click 'OK'.



⑥ If the following confirmation window appears, click 'OK'.



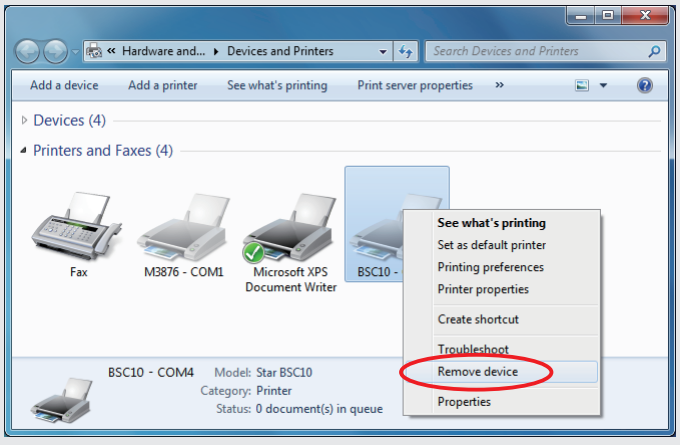
⑦ The uninstallation program starts and removes all the relevant software components.



❖ Note

After uninstalling the printer utility, the printer queue icon may remain in "Control Panel"-"Devices and Printers".

To delete it, right-click the printer queue icon and choose "Remove device" from the pull-down menu to delete it.



4. Printer Utility

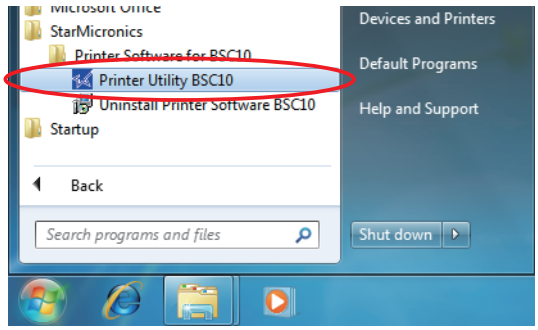
The printer utility connects to the printer and provides various functions. It includes a function that you can use to install the printer driver easily. The printer utility connects to the printer according to the settings specified under 'Connection'.

For details on how to configure the connection and the utility functions that you can use, see the 'Printer Utility Help'. You can start the 'Printer Utility Help' by clicking the link at the lower left of the window that appears when you start the printer utility.

4.1 Starting the Printer Utility

Follow the procedure below to start the Printer Utility.

① On the Windows taskbar, click 'Start', and then click 'All Programs' > 'StarMicronics' > 'Printer Software for BSC10' > 'Printer Utility BSC10'.

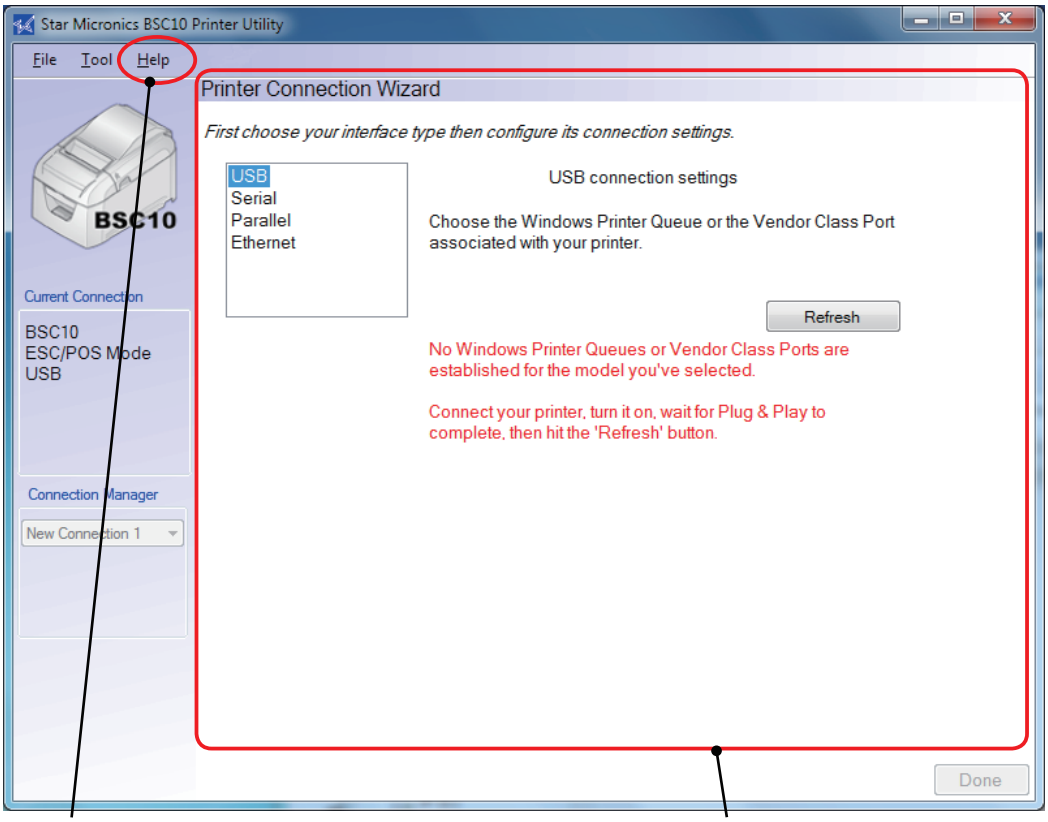


❖ **Windows8 / 8.1**

② If you are using Windows Vista,Windows 7, Windows 8 or Windows 8.1, the 'User Account Control' dialog appeards. Click 'Yes'.

③ The printer utility window opens.

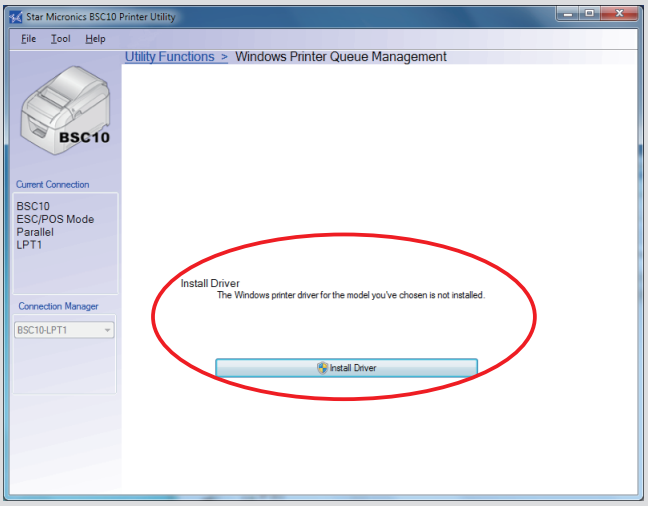
When you start the printer utility for the first time, the 'Printer Connection Wizard' appears. Specify the interface to create the 'Connection'. You will be able to use the printer utility functions through the connection that you created.



Starting the Printer Utility Help **Printer Connection Wizard**

When Using a Printer Driver:

If you intend to install the printer driver with a setting other than the USB connection setting, install the driver using the "Windows Printer Queue Management" function in the printer utility.



5. Revision History

Rev. No.	Date of Revision	Changes
Rev. 1.0	Aug . 2011	First edition
Rev. 2.0	Feb. 2013	Added support of Windows 8
Rev. 2.1	Mar. 2013	Add Appendix 1
Rev. 2.2	Aug. 2014	Added support of Windows 8.1

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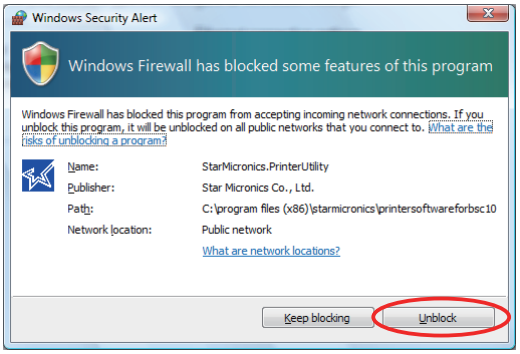
Appendix 1. How to Allow a program throwgh Windows Firewall

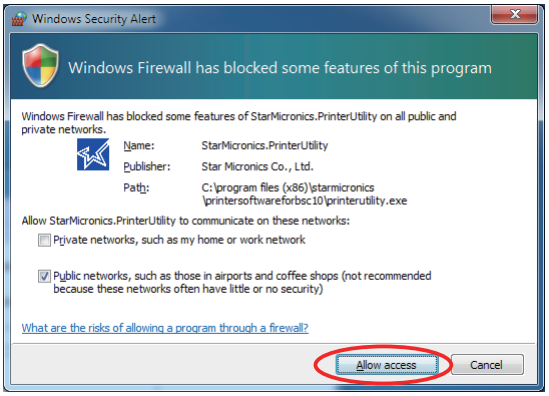
To set Ethernet settings, need to change "Allow a program through Windows Firewall".
When the "Windows Security Alert" appears, change Firewall setting.
In case, "Windows Security Alert" screen do not appear, before executing Ethernet settings, follow the instructions on next pages Appendix 1.1 to change Windows Firewall setting.

❖ Windows XP

❖ Windows Vista

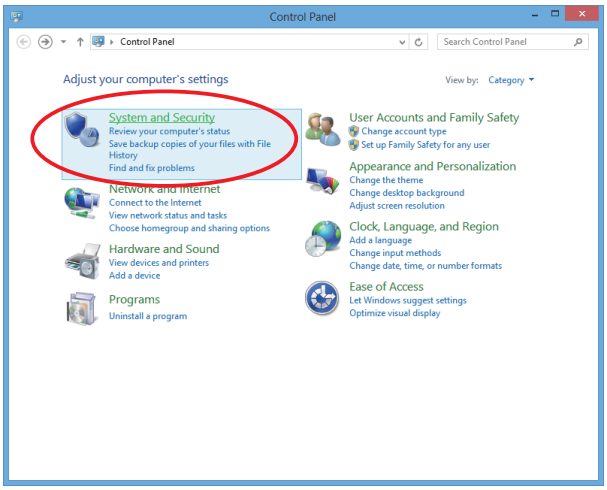


❖ Windows 7 / 8 / 8.1

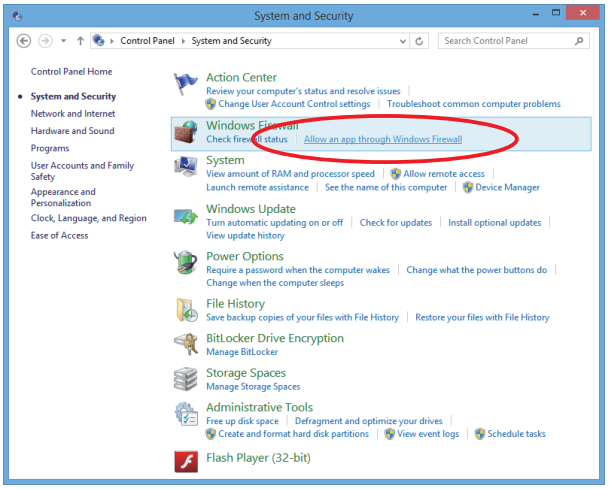


1.1. Manual Setup for Windows Firewall

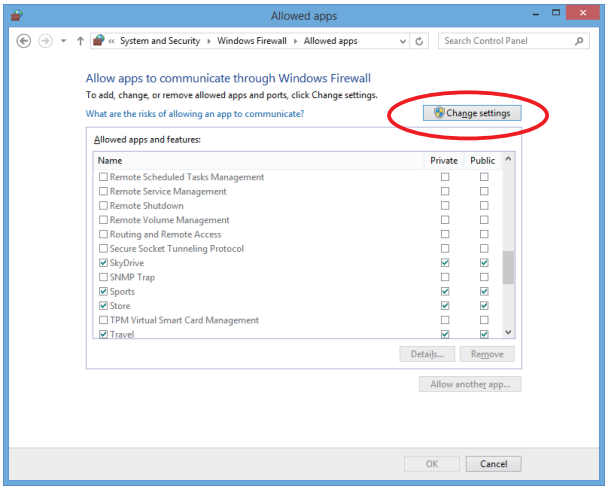
① On the Control Panel, Click [System and Security].



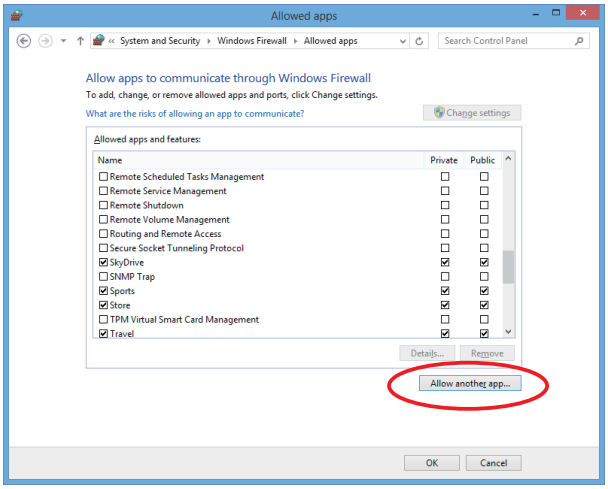
② Click [Allow an app through Windows Firewall] in [Windows Firewall].



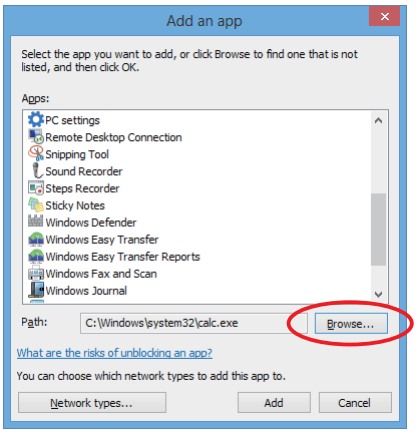
③ Click [Change Settings].



④ Click [Allow another app...].



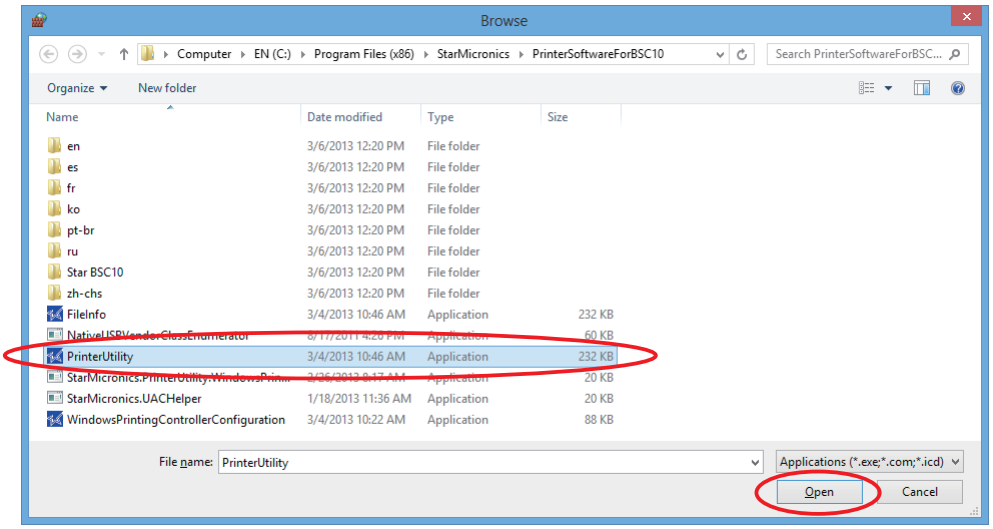
⑤ Click [Browse...].



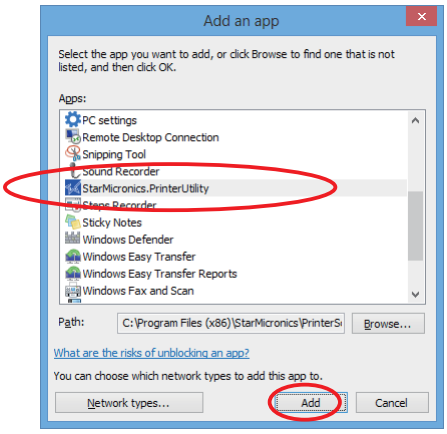
⑥ Select PrinterUtility.exe located on following folder, and click [Open].

Windows OS 32bit C:\Program Files\StarMicronics\PrinterSoftwareForBSC10\PrinterUtility.exe

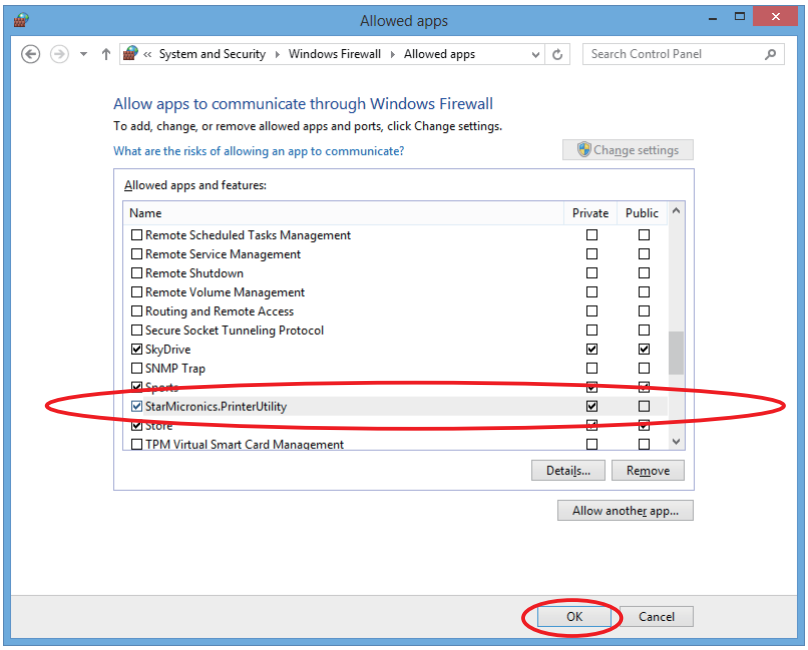
Windows OS 64bit C:\Program Files (x86)\StarMicronics\PrinterSoftwareForBSC10\PrinterUtility.exe



⑦ Select "StarMicronics.PrinterUtility", and click [Add].



⑧ Confirm StarMicronics.PrinterUtility, check mark on left, and click [OK].



URL: http://www.starmicronics.com/support/